



NEW JERSEY STATE POLICE OFFICE OF FORENSIC SCIENCES

Rate Our Service



Evidence Submission/Pick-Up

Rating: 5 - Excellent 4 - Very Good 3 - About Right 2 - Poor 1 - Very Poor

Which Lab did you visit? _____ Date of visit: _____

1. How would you rate your overall experience with the laboratory today? **Rating #** _____
2. While submitting or returning evidence, were our evidence handlers and scientific staff professional and courteous? **Rating #** _____
3. How long did you wait for service (approximately)? _____
4. Were there any specific problems with your evidence submission or return? **Yes No**
 If yes, did anyone clearly explain the problem or our procedure to you? **Yes No**
 Was the explanation satisfactory? **Yes No Rating #** _____
5. Do you have any comments or suggestions, that might improve our service? _____

Laboratory: _____ **Laboratory Services** Case #: _____

With regard to the following laboratory services did the laboratory (3) Exceed your expectations, (2) Meet your expectations or (1) Did not meet your expectations.

<u>Laboratory Service</u>	<u>Quality Of Service</u>	<u>Timeliness Of Service</u>	<u>Overall Expectations</u>
Drug Analysis	_____	_____	_____
Toxicology	_____	_____	_____
Trace Analysis	_____	_____	_____
DNA/Biochem	_____	_____	_____
Other Services	_____	_____	_____

COMMENTS, COMPLAINTS, or PRAISE

Your Name: _____ Agency: _____ Phone# _____

Court Appearance Evaluations can be found on a separate form.

Please return your questionnaires to the individual laboratory or send them to:

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 Hamilton, NJ 08691
 609-584-5054 ext.5475, Fax: 609-584- 0591